

Terms and Conditions of Booking

1. Diamond Lights Wedding Videography will produce and store a master tape of your finished version on various formats for further copies for you in the future or damage to your own video copy. Diamond Lights Wedding Videography are not accountable for any damage to any master copies, and store them as a courtesy; we would like to note that we do not charge for master tape stock.
2. Although by paying a deposit and filling out this booking form, Diamond Lights Wedding Videography are not accountable for any unforeseen problems that may occur on the way to the Venues or during video filming, (Inc bad weather/ traffic problems etc.) We regularly check all equipment and, if possible, carry spare equipment, but we shall not whatsoever, be liable for any unforeseen losses, omissions or problems, that occur during filming or in post production and will only be liable for, at the owners discretion, to reducing the original cost or a refund in extreme circumstances.
3. Master tapes are stored at Diamond Lights Wedding Videography studios and remain the property/copyright of Diamond Lights Wedding Videography
4. When booking a non refundable deposit of a £100.00 of your total cost is required to secure your booking.
5. The deposit is non refundable as we hold your Date and refuse any other clients booking that Date. Any client cancelling within three months before the Date will have to pay 25% of the balance due. Cancellations less than two months before the wedding Date will result in payment of your balance in full. Change of date is classed as a cancellation and therefore cancellation rules apply.
6. The balance is due minimum four weeks prior to the wedding Date, and must be settled in full before any filming can commence.
7. Copies will be made available after production .It is against the law to copy or use any of Diamond Lights Wedding Videography productions yourself. It is for your benefit for you use us for copies, as we have a high quality master to take a copy from, retaining optimum superior quality.
8. No 'Diamond Lights Wedding Videography' production may be broadcast on television in a public place without prior permission.
9. Any differing aspects to the day should be submitted in writing minimum 2 weeks before the day so we can prepare, If in doubt please contact us to discuss. If we do not receive this in writing we cannot be accountable for its omission.
10. By booking Diamond Lights Wedding Videography, we assume you have cleared with the church/ Venue all filming rights, and signed and in some cases, paid for the privilege of having the ceremony filmed at the church and establish our filming position with the venue. It is also essential that you ascertain from the vicar/ priest/ registrar etc the positioning for filming the service; please let us know two weeks in advance.
11. Any additional charges / out of pocket expenses whatsoever e.g. car parking, toll road charges etc are in addition to the stated package prices.
12. The music to accompany your production is your choice and therefore is up to you to seek copyright approval for use within your video to the M.C.P.S. We cannot be held responsible for any claims arising from breach of copyright. We can arrange the purchase of copyright licenses, the cost of any license is in addition to any fee paid to Diamond Lights Wedding Videography. The copyright licences must be paid with the balance of payment no later than four weeks prior to your wedding Date. All music must be provided by you unless by prior arrangement.
13. Normal post production time is eight to twenty weeks from your wedding Date. This is an estimate and Diamond Lights Wedding Videography will notify you of any change. Also this is dependent on confirmation of all details and music confirmed and supplied on CD where required.
14. DVD – Due to some minor compatibility problems relating to DVD transfer, Diamond Lights Wedding Videography cannot be held responsible for DVD Authored Weddings that do not play on your home DVD Player. However if your Demonstration Disc played on your home equipment, then we do not foresee any issues.
15. Diamond Lights Wedding Videography may at our discretion use any footage, names, dates etc taken from your DVD for promotional activities. This may include, (but not be limited to), inclusion on our website, promotional materials etc. If you wish not to be included in this then please contact us in writing.
16. Creative Brief - Unless otherwise agreed, the Customer accepts the Company's decisions on creativity within the product(s) or service(s).
17. Any queries must be received in writing within 48 hours of delivery of finished product. Diamond Lights cannot be held responsible for removal and disposal of raw footage after this time.
18. The Price Lists and packages quoted are for all wedding services starting 12:00 noon or later. If your wedding service begins earlier than this then a small extra charge or a reduction in final filming time may be applicable Please contact us to discuss.
19. These terms and conditions of business and the contract between parties shall be construed and applied in accordance with the Law of England and shall be subject only to the jurisdiction of the English courts.